

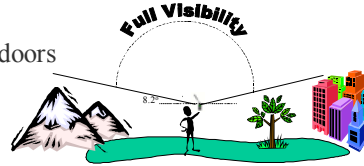
YOUR SATELLITE PHONE NUMBER

8816 - -



BEFORE DEPARTURE PLEASE MAKE TEST CALL BY DIALING [6111] FROM YOUR SATELLITE

1 LINE-OF-SIGHT Need a clear view of sky, outdoors and away from buildings and tall structures for optimal call quality and minimal dropped calls.



2 ROTATE ANTENNA Rotate antenna upwards into the 45 degree position to either the left or right and fully extend.

Make sure your antenna "clicks" into place. If you have to hold it manually in position, the antenna has been released and is not locked in. While the antenna is rotated down, press the button atop the unit again and insert antenna completely.



3 TURN PHONE ON Press and hold After a series of power-on messages, wait for the phone to register (); you will see a and a as indicators of a successful registration. To force register, press

4 PLACE A CALL You must enter the phone number in an international format. [International Access Code] [Country Code] [Phone Number] and press OK

EXAMPLE To call a US phone number from the satellite phone (choose one):

00	1	480.857.6656
+	1	480.857.6656

↑ International Dialing Prefix ↑ USA Country Code ↑ Phone Number

EXAMPLE To another satellite phone from the satellite phone (choose one):

00	881	6.214.55555
+	881	6.214.55555

↑ International Dialing Prefix ↑ Iridium Country Code ↑ Phone Number

Hold down the key to see a (+) sign appear on the display

5 RECEIVE A CALL

- Phone must be powered on and registered, otherwise the call will be forwarded to voicemail
- The phone will chirp until you rotate and extend the antenna, after which point it will ring.
- Display will show 'Answer?'. Press OK
- To end any call, Press

CHECK VOICEMAIL

- 6**
- Dial your own satellite phone number and press OK
 - Interrupt voicemail greeting by pressing *
 - Wait for prompt to enter password - if this is your first time, it is the last seven digits of your satellite phone number. If you've already set up voicemail, enter in your personalized password.

Note: short key instructions on back

HELPFUL NUMBERS:

TECHNICAL SUPPORT AVAILABLE 24x7x365:

Direct: 801-754-1621 Ext 6

Toll Free: 866-438-6883

Toll Free from Satellite Phone: 6111






TWO-STAGE DIALING:

480.768.2500








KEY INDICATORS:

- Signal Strength Indicator
- Battery Charge Indicator
- Message Indicator
- Satellite Mode Indicator
- Successful Register Indicator
- No Service Indicator

7 CHECK TEXT MESSAGE


- Press 'Message Key' on Iridium satellite phone 
- Using the scroll key, scroll to 'Received Messages' Select?, press OK 
- Screen will show quantities of all messages, highlight Text messages, press OK 
- Note: the Iridium network will attempt delivery for 2 days. After this time, you must initiate delivery of the message by manually registering the phone   If not picked up, messages are automatically deleted from the Iridium Network after 8 days

8 SEND A TEXT MESSAGE

- Press the 'Message Key' on the Iridium satellite phone 
- Use the Scroll Key to select the 'Message Editor' and press OK 
- Enter the destination email address, e.g. leslie@iridium.com. To get the @ symbol, press the  seven times
- Enter a blank space by pressing  twice, or the down arrow on the Scroll Key twice
- Enter body of message (up to 160 characters including e-mail address) and press OK 
- Select 'Send Message' by pressing the OK key. 
- When the 9505A handset asks for the destination number, enter +*2 (see step 4 on how to get a '+' sign), and press OK 
- The 9505A will display 'Sending Message' for a few seconds and the display 'Message Sent' if the message was successfully delivered to the Iridium SMS center.



SET UP KEY:

Before you can use the  short key for voicemail and text messages, you will need to program it:

Choose 'Menu' then 'Messages' then 'Message Settings'


For Voicemail Number:

+ 8816-629-90000


For Service Centre:

+ 8816-629-00005

HELPFUL TEXT HINTS:

You can use the keypad to produce any letter in the alphabet. For example, press  to enter letters:

- Press 1 time for an A
- Press 2 times for a B
- Press 3 times for a C
- Press 4 times for a 2

To delete a character, press the 'Scroll Key' to scroll the cursor to the right of the character you want deleted and press  to delete one character at a time. Hold it down to clear the entire message

TROUBLESHOOTING 101

UNABLE TO MAKE CALLS FROM SATELLITE PHONE

- Make sure the power is on.
- Make sure the SIM card is inserted correctly
- Antenna needs to be pushed in all the way (not flopping around) and fully extended.
- Calls need to be made in clear line of sight to the satellites – you should be outdoors.
- If signal is weak, move to an open space with clear line of sight. Force register by pressing the up arrow key, then pressing the '8' key.
- Make sure there is no error message.

UNABLE TO RECEIVE CALLS TO SATELLITE PHONE

- Verify all of the above.
- Verify that the ringer is not turned off. Press menu key, then arrow over to 'Phone set-up'. Press 'ok'. Press menu key again, to 'Adjust Ring Volume', then press 'ok'. Press up arrow to increase, and down arrow to decrease volume.

DISPLAY MESSAGES

- Searching – The phone is attempting to establish connection to the satellite network.
- Rotate Antenna or Orient Antenna – You also hear a tone when you see these messages. Extend antenna upward and make sure you have a clear line of sight.
- Registering – Your phone is registering with the network. When the process is complete, you will see 'Registered'.
- Insert Card – Power off your phone; make sure your SIM card is inserted completely; then power your phone on again.
- Check Card – This message indicates that the SIM card is damaged or inserted incorrectly.
- Access Denied... Unregistered SIM – This error message indicates the service to the IRIDIUM handset has been denied.

BATTERY RELATED MESSAGES

- Not Available – The battery meter doesn't appear because the battery is not installed; the phone is operating on external power.
- Charging Battery – The battery is being charged. The battery icon flashes regardless if the phone is powered on or off.
- Fast Charge Completed – The battery charging is complete. The battery icon stops flashing, and display reads "Fast Charge Complete."
- Invalid Battery – You have an unapproved battery inserted in your phone. You are able to discharge battery, but you cannot recharge it.