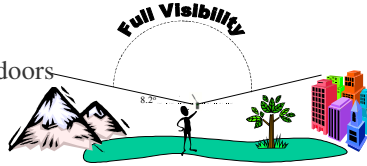


# YOUR SATELLITE PHONE NUMBER



BEFORE DEPARTURE PLEASE MAKE REQUIRED TEST CALL BY DIALING [6111] FROM YOUR SATEL-

**1 LINE-OF-SIGHT** Need a clear view of sky, outdoors and away from buildings and tall structures for optimal call quality and minimal dropped calls.



**2 ROTATE ANTENNA** Rotate antenna upwards into the 45 degree position to either the left or right and fully extend.

Make sure your antenna "clicks" into place. If you have to hold it manually in position, the antenna has been released and is not locked in. While the antenna is rotated down, press the button atop the unit again and insert antenna completely.



**3 TURN PHONE ON** Press and hold After a series of power-on messages, wait for the phone to register ( **Registered**); you will see a and a as indicators of a successful registration. To force register, press

**4 PLACE A CALL** You must enter the phone number in an international format. [International Access Code] [Country Code] [Phone Number] and press OK

**EXAMPLE**

To call a US phone number from the satellite phone (choose one):

00	1	480.857.6656
+	1	480.857.6656

↑ International Dialing Prefix      ↑ USA Country Code      ↑ Phone Number

**EXAMPLE**

To another satellite phone from the satellite phone (choose one):

00	881	6.214.55555
+	881	6.214.55555

↑ International Dialing Prefix      ↑ Iridium Country Code      ↑ Phone Number

Hold down the key to see a (+) sign appear on the display

**5 RECEIVE A CALL**

- Phone must be powered on and registered, otherwise the call will be forwarded to voicemail
- The phone will chirp until you rotate and extend the antenna, after which point it will ring.
- Display will show 'Answer?' Press OK
- To end any call, Press

**6 CHECK VOICEMAIL**

- Press 'Message Key' on Iridium satellite phone
- A message 'Call Voicemail' Select? will appear, press OK
- The satellite phone number will appear (i.e. +881621455555) ? Press OK
- Interrupt voicemail greeting by pressing \*
- Wait for prompt to enter password - Enter 1111

**HELPFUL NUMBERS:**

TECHNICAL SUPPORT AVAILABLE 24x7x365:  
 Direct: 801-754-1621 Ext 6  
 Toll Free: 866-438-6883  
 Toll Free from Satellite Phone: 6111






TWO-STAGE DIALING:  
480.768.2500

VOICEMAIL:  
 Press 'Message Key'  
 Password: 1111

**KEY INDICATORS:**

- Signal Strength Indicator
- Battery Charge Indicator
- Message Indicator
- Satellite Mode Indicator
- Successful Register Indicator
- No Service Indicator
-

# 7 CHECK TEXT MESSAGE

- Press 'Message Key' on Iridium satellite phone 
- Using the scroll key, scroll to 'Received Messages' Select?, press OK 
- Screen will show quantities of all messages, highlight Text messages, press OK  read text messages
- Note: the Iridium network will attempt delivery for 2 days. After this time, you must initiate delivery of the message by manually registering the phone . 8  not picked up, messages are automatically deleted from the Iridium Network after 8 days



## TROUBLESHOOTING 101

### UNABLE TO MAKE CALLS FROM SATELLITE PHONE

- Make sure the power is on.
- Make sure the SIM card is inserted correctly
- Antenna needs to be pushed in all the way (not flopping around) and fully extended.
- Calls need to be made in clear line of sight to the satellites – you should be outdoors.
- If signal is weak, move to an open space with clear line of sight. Force register by pressing the up arrow key, then pressing the '8' key.
- Make sure there is no error message.

### UNABLE TO RECEIVE CALLS TO SATELLITE PHONE

- Verify all of the above.
- Verify that the ringer is not turned off. Press menu key, then arrow over to 'Phone set-up'. Press 'ok'. Press menu key again, to 'Adjust Ring Volume', then press 'ok'. Press up arrow to increase, and down arrow to decrease volume.

### DISPLAY MESSAGES

- Searching – The phone is attempting to establish connection to the satellite network.
- Rotate Antenna or Orient Antenna – You also hear a tone when you see these messages.
- Extend antenna upward and make sure you have a clear line of sight.
- Registering – Your phone is registering with the network. When the process is complete, you will see 'Registered'.
- Insert Card – Power off your phone; make sure your SIM card is inserted completely; then power your phone on again.
- Check Card – This message indicates that the SIM card is damaged or inserted incorrectly.
- Access Denied... Unregistered SIM – This error message indicates the service to the IRIDIUM handset has been denied.

### BATTERY RELATED MESSAGES

- Not Available – The battery meter doesn't appear because the battery is not installed; the phone is operating on external power.
- Charging Battery – The battery is being charged. The battery icon flashes regardless if the phone is powered on or off.
- Fast Charge Completed – The battery charging is complete. The battery icon stops flashing, and display reads "Fast Charge Complete."
- Invalid Battery – You have an unapproved battery inserted in your phone. You are able to discharge battery, but you cannot recharge it.

FORESIGHT SATELLITE COMMUNICATIONS